



## **KEEPING THINGS VIABLE AND SAFE**

(Otherwise known as terms and conditions)

We want your child's birthday party or special occasion to be fun and exciting so they remember it for years to come. Therefore, we need to mention a few things, and you need to read them.

### **1. Our Commitment To You**

- 1.1. We will send a confirmation letter of your booking immediately upon receipt of a £50 deposit, which is non-refundable.
- 1.2. We will respond to any telephone or email enquiries within 24 hours. If we can't respond within this timeframe we'll let you know.
- 1.3. In really bad weather or because of other adverse factors outside our control we may need to cancel the event on or before the day. However, we will do our very best to ensure the event continues. If we do need to cancel we'll give you your money back - immediately.
- 1.4. We will provide four karts and an inflatable barrier. We look after our karts with tender loving care, but still they occasionally get damaged or break down. We usually manage to fix the kart onsite but where we can't the event will continue with a reduced number of karts with no refund due. If practicable we will extend the time of the event.
- 1.5. We will do a pre-karting safety briefing at your Karting Kidz party.
- 1.6. We will help children to be safe while driving our karts. If you have any doubts about the safety criteria below please tell us.

### **2. What We Need You To Do**

- 2.1. Send your deposit to us within 7 working days of the initial booking – cash or cheque please.
- 2.2. Pay the balance of the event either prior to the event or on the day – cash or cheque please.
- 2.3. Give us 5 working days notice should you need to cancel the event, otherwise full payment may be due.
- 2.4. Where the event is held at your place check that the venue meets the requirements as detailed below. We will talk you through this before you book and will also check the premises when we arrive. If our criteria are not met we may need to cancel or amend the event without refund.
- 2.5. Provide an adult for every 12 children at your Karting Kidz party. This will be in addition to Karting Kidz staff.

### **3. Our Venue Requirements**

- 3.1. We need a minimum of 15 x 20 metres of clear unobstructed space for the circuit and an additional area around or near the circuit for the children to wait.
- 3.2. The surface must be flat, level and firm without bumps or undulations. Outdoor venues should be of firm level bitumen, or firm level short grass.
- 3.3. Please remove any obstacles, debris or animal deposits prior to our arrival.
- 3.4. Where mains electricity is not available we need an area that can be cordoned off for the generator.
- 3.5. We need adequate transport access to the venue: parking space for a 4x4 and trailer (approx. 9-10m in length) close to the venue and easy access to the area where the karts are to run. Gateways or doorways need to be at least 1.2 metres wide and clear of obstacles.



#### **4. Enjoyment (& therefore safety)**

As maximum fun is the key objective we need all children to be safe!

- 4.1. Children must be at least 3, and no more than 12 years old.
- 4.2. Children must listen to a safety briefing, detailed below, which we give prior to all parties. Latecomers will be given the safety briefing (4.4) when they arrive but this may result in a reduced karting time for the other children.
- 4.3. Every child must be able to:
  - keep moving forward at a steady pace so as not to obstruct other children driving
  - steer the kart without bumping into other karts or the track
  - stop the kart when asked
  - fit the lap strap.
- 4.4. Every child must stick to the following rules:
  - drive round the circuit one-way only
  - no deliberate bumping into other karts or into the circuit
  - keep hands on the steering wheel at all times
  - look forward in the direction they're driving
  - wear the lap-strap
  - remove any clothing or object that could get caught in any part of the kart
  - wait for help to get into or out of the karts
  - wait till Karting Kidz staff say you can go into the track
  - stay away from the track while the karts are running
  - stop the kart if we ask you to
  - only touch the pedal and steering wheel – nothing else!

#### **5. School Fairs and Fun Days**

- 5.1. We will give the school or charity 20% of the day's takings. Karting Kidz will take care of the staffing, travel and operational costs of the karts.
- 5.2. If we can't operate due to adverse weather conditions or unforeseen circumstances, we won't charge you.
- 5.3. We will try to check that the venue is suitable but it is the responsibility of the event organiser to ensure that there is adequate and appropriate access to the designated area and that the area itself meets the criteria stated under Venue Requirements. We may not be able to operate if these criteria are not met.

Now all that is said – we hope you have the best party, event, or occasion ever!

Lee & Andrea